



## Regional Public Transportation



# Community Energy

## **Regional Food Supply**

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Green Job Training/Regional Market

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**Interim Focus Group Findings** 

- 6 Focus Groups: Las Vegas, Chicago, and Charleston
- February 2010
- No outright global warming deniers
- Impacts, Specific Messages, Terminology Testing
- Phase 2 in progress



# **Communicating Adaptation to the Public**

## **IMPACTS**

Las Vegas, "You will die without drinking water"

**Likely Outcomes:** 

- Increased Air Pollution
- More Frequent Storms

**Threats** (Rated on how "bad" threat would be if actually occurred)

Less Drinking Water
Agricultural Disruptions that Harm Crops

Charleston, "Without food you can't survive, it is just like water, you can't survive"

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**Specific Messages** 

# **Number One Effective Message**

- Acknowledges Disagreement;
- Points toward common ground;
- Leaves question of anthropogenic vs. natural open;
- Concludes with benefits of energy independence and fighting generic pollution for children

"Some people disagree with the science behind global warming, but there are some things we can all agree upon, that whatever the ultimate cause, getting off our addiction of fossil fuels and gaining energy independence and securing a high quality of life for our children is something we can all agree on" Terminology

- "Mitigation strategies" simply not understood;
- "Climate Preparedness" best-received (active or proactive) followed by climate change readiness, climate change adaptation

#### Terminology

# **Communicating Adaptation to the Public**

Scientific Term : Enhance What is Means to the Public: Improve, make better Instead Use: Intensify, increase

Scientific Term : Aerosol What is Means to the Public: A spray can Instead Use: Small particle

Scientific Term : Positive Trend What is Means to the Public: A good thing Instead Use: Upward trend

Scientific Term : Positive Feedback What is Means to the Public: A good thing Instead Use: Self-reinforcing Cycle

Scientific Term : Radiation What is Means to the Public: Cancer, x-ray Instead Use: Energy

Improving How to Communicate About Climate Change, Susan Joy Hassel

Scientific Term : Theory What is Means to the Public: Opinion, speculation Instead Use: Scientific understanding

Scientific Term : Uncertainty What is Means to the Public: Might not happen Instead Use: Range of possibility

Scientific Term : Risk What is Means to the Public: Low probability Instead Use: Threat

Scientific Term : Scheme What is Means to the Public: Plot to deceive or harm Instead Use: Scenario or plan

# **Common Sustainable Thinking Blunders**

#### Confirmation Bias

Most people look for evidence that confirms existing beliefs and tend to reject contradictory information.

#### Misplaced Confidence

It is easy to assume the future will be similar to the past, making it difficult to identify mistakes and alter behavior when conditions change.

#### Wishful Thinking

We tend to believe favorable outcomes are more likely to happen than undesirable ones.

#### Belief Polarization

Many choose to associate only with people who share their views.

Climate Communications and Behavior Change, Climate Leadership Initiative



"tension" (dissonance) between some deeply held goals or values and current condition.

For example: people must be sufficiently worried that global warming threatens their jobs, families, communities, or other things they deeply care about.

Taking personal action or supporting policies to address the issue becomes consistent with their values and helps to resolve the tension.

# **Delivering the Message**

# Illustrate what it means for the climate to change



### Choose the right messenger!









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#### Resources

## **Engaging Chicago's Diverse Communities**

http://www.fieldmuseum.org/ccuc/ccuc\_sites/Climate\_Action/climate\_action.htm

# **Climate Communications and Behavior (CLI University of Oregon)**

http://climlead.uoregon.edu/sites/climlead.uoregon.edu/files/reports/ClimCommBeha viorChangeGuide.pdf

Pew Center http://www.pewclimate.org/communicating

Yale Project on Climate Change and Communication http://environment.yale.edu/climate/

### **Needs Assessment**

**Resources:** Funding, trained staff

**Bureaucratic Barriers:** Need mandate, Unclear roles and responsibilities, Authority spread among agencies, Lack of guidance, Federal (likely also state) policies/regulations/statues hinder efforts

**Data Needs:** Information on future impacts, Climate data on local/regional scale, Data on future tipping point (when would it happen), Baseline data, Cost/benefit information (especially current costs v. future (uncertain) benefits), Local/regional vulnerability assessments

**Other Needs:** Workshops, "No regrets" actions, Public education, Training, Help with making adaptation a priority, ID and sharing of best practices



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